

MANAGED SERVICES PROVIDER



OVERVIEW

STSG's Managed Services ensure the stability, availability, and performance of IT environments, allowing organizations to focus on business outcomes while we manage daily operations and operational readiness.

WHAT THE SERVICE COVERS



Infrastructure and system monitoring



Server and system configuration management



Patch management and system updates



Operational issue detection and resolution



IT operations support aligned with business continuity needs

Tools & Technologies

Add Ons



Remote monitoring and management (RMM) platforms



After-hours and on-call operational support



System and endpoint management tools



Co-managed IT operations



IT operations and support platforms



Asset and system lifecycle management



IT process documentation and standardization

BUSINESS VALUE

Improved uptime, operational reliability, and predictable IT operations—reducing disruptions and operational overhead.

Version 1.2



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